



GREEN IS GOOD

C A D S U L E H O S T E L

HOSTEL OPERATING RULES

Dear Guest,

For your own comfort and security, as well as the other guests, we appreciate that you read our recommendation and guide of good practices provided in the Internal Regulation of **GiG Hostel**.

The accommodation at **GiG Hostel** is subject to the conditions described below. They are also available in the rooms and reception.

1. SCHEDULES

- CHECK IN: 15H00 / CHECK OUT: 12H00 (no matter what time the guest has arrived).

2. BREAKFAST

- Served between 8am and 10am at GiG Restaurant. Breakfast is included in the accommodation fees.
- Breakfast must be chosen the previous day, until 7pm. Your request must be delivered at the reception.

3. GUESTS IDENTIFICATION

- It is mandatory that guests fill in a registration form upon arrival. They must also present a valid photographic ID.

4. BEDDING AND TOWELS

- The bedding is changed every 3 days and the towels are changed daily.
- The towels must be placed in the collection point, after being used. You are not allowed to keep wet clothes on the beds. Clean towels will be delivered and left on the beds between 12pm and 3pm.
- We provide individual bath mats to use after the showers. These should be placed at the same collection point as the bath towels.

5. GUESTS' DUTIES

- To maintain a consistent conduct with the social, relaxed and calm environment of the **GiG Hostel**;
- Respect the schedule and operating rules of the offered services;
- Tell the management of any irregularities that may have happened, so it can be dealt with quickly;
- Vacate the beds by 12pm for those checking out;
- Use the **GiG Hostel** goods with care, avoid any damages like staining or ripping of the bedding or bath towels; damaging the electrical equipment, furniture, lights and decorations. Any damages made, will be charged to the daily fees and other expenses.

6. EXCLUSIONS

- Reservations and accommodation for children under 12 years old in the big room only. Minors must always be accompanied by legal representatives;
- Reservations and accommodation for children under 3 years old in the small room only. Minors must always be accompanied by legal representatives;
- Interference, directly or indirectly, with the services of **GiG Hostel** administration;
- Hosting people beyond the limit allowed per accommodation;
- Performing actions considered harmful and / or inadequate to morals and good customs;
- Smoking in the bedrooms, bathrooms, common spaces and other indoor rooms. You should use the outdoors or the **GiG Hostel** terrace for smoking;
- No eating in the bedrooms and on the beds;
- Loud sounds must be kept low after 10pm and in respect of the other guests;
- Hanging out clothes on the windows;
- The possession and usage of any type of objects or substances legally prohibited or any type of weapon;
- Practising sports or physical activities in inappropriate places, or that it may cause any hazard to other guests and risks of damaging the space around;
- Taking the **GiG Hostel** bath towels to the beach;
- Leaving glass containers in inappropriate places, like the common areas;

7. GUIDELINES AND INFORMATION

- When you go out to explore the **GiG Hostel** rooms and common areas, please take good care of your belongings, like cameras, phones, bags etc. Do not leave your belongings unsupervised. The Hostel accepts no responsibility for lost or stolen items.
- When you leave your bed, make sure you have put away and lock your valuable belongings in the locker provided (jewels, watches, cameras, phones, credit cards, passport, money). Guests must take full responsibility for their belongings.
- **GiG Hostel** does not take responsibility for stolen or damaged vehicles, nor damages caused by nature and others, like breakage, fire, acts of vandalism by third parties, etc.

- For any information about the village, services, sightseeing, medical or mechanical assistance, suggestions, please ask at the reception. We will be happy to help you.
- It is not permitted to remove any bedding, clothing or objects that belong to the **GiG Hostel**.
- Any damages that may be caused to the **GiG Hostel** assets, either by the guest account holder or their companions, will be accounted and charged at the end of the stay.
- It is not permitted, at any time, the use of loud equipment or instruments that may disturb other guests as well as loud conversations, screaming and inappropriate language that can interfere with others tranquillity, especially between 10pm and 7am. Quiet time must be respected everywhere and by everyone, including in the **GiG Hostel** terrace.
- The management reserves the right to deny the accommodation to those who behave in an improper way, contrary to this regulation or to transgress legal or moral norms. The management can also request the vacancy of the beds, if the guests are under the heavy influence of alcohol or illegal substances.
- It is the legal guardian's responsibility to make sure that minors are never left unsupervised in any of the **GiG Hostel** bedrooms and common rooms.
- **GiG Hostel** doesn't take any responsibility for any forgotten or stolen items inside vehicles, as the parking lot is public and not private.

The guests lost or forgotten belongings will be held by the GiG Hostel for a period of 3 months. If not claimed after that period, the Hostel Administration and management will do with those belongings what they deem fit.

For any complaints or suggestions, please go to the reception or send an email to **sleep@GiGericeira.com**.

ENJOY YOUR STAY

GiG Hostel

